



To emerge strong from a market downturn, CLDs should take the following steps:

• The ABCDE of Structured Legal Innovation includes:

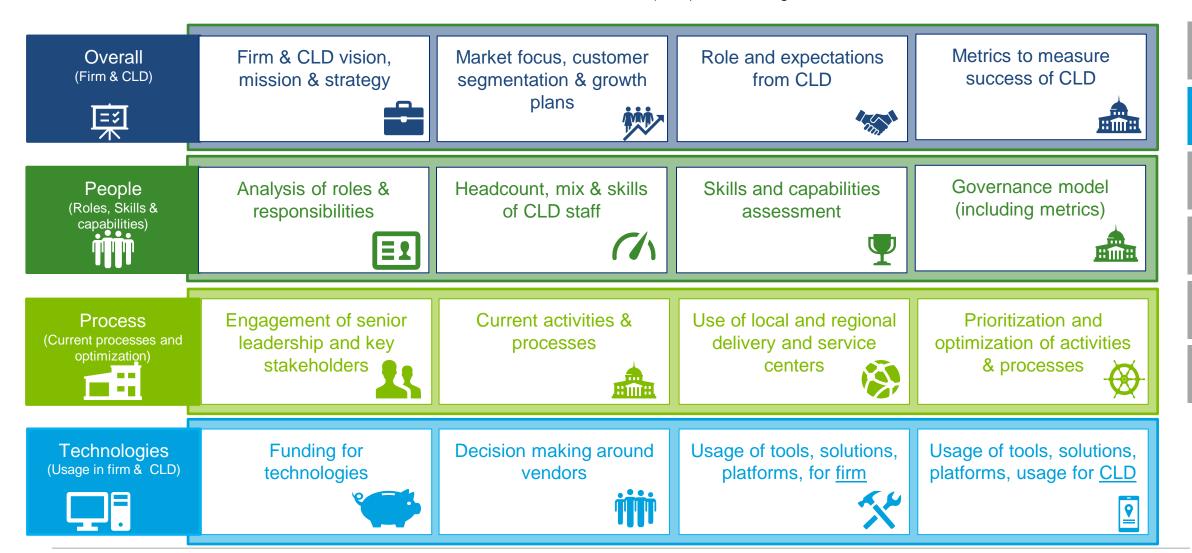
- A ssess current state of the CLD
- B uild legal innovation road map
- C ommunicate plan to key stakeholders
- etermine "right fit" legal services and tech partners
- E xecute on legal innovation road map





Assess current state of the CLD given the uncertain market conditions...

• To determine if the needs of the customers and the C-suite and Business Units (BUs) have changed or evolved





Build legal innovation road map to close gaps between current & desired future-state



- Define the "New Normal" for the Corporate Legal Department
- Build a legal innovation roadmap to achieve the "New Normal" with a focus on
- Overall Refined mission and vison and metrics to measure success
- Processes Further optimize internal CLD processes
- People Examine human resources needed to execute refined CLD processes
- Technologies Curate and deploy tech solutions that meet the company's and the CLD's unique needs















Communicate plan to key stakeholders to obtain buy-in, support & resources

• Socialize "New Normal" with the internal and external stakeholders

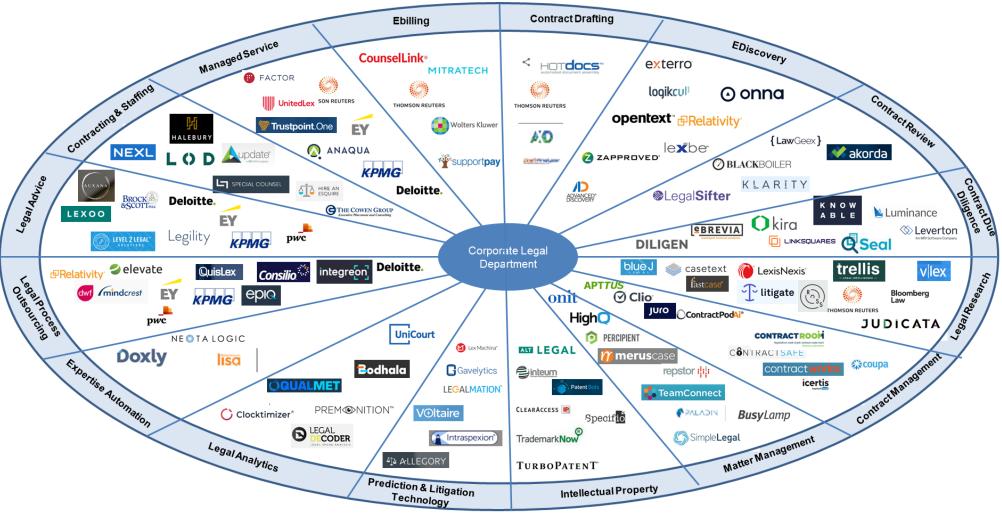






Determine "right fit" legal services and tech partners ...

• To further enhance CLD performance, with players from the complex legal and technology ecosystem





Execute on legal innovation road map

• Execution of the roadmap is a complex, iterative process and requires investments in time, money and dedicated resources

Approach for Executing on Legal Innovation Road Map DEFINE DETERMINE **REVISED PROCESSES & MODELS EFFICIENCY AND EFFECTIVENESS** Design **Distill** Decide Deliver WHAT IF? HOW? Design revised Evaluate efficiency and Roll out for use in Prototype and test alternate processes and talent models effectiveness vs. cost processes and models Department



