



Current business conditions – volatile, uncertain, complex and ambiguous (VUCA)

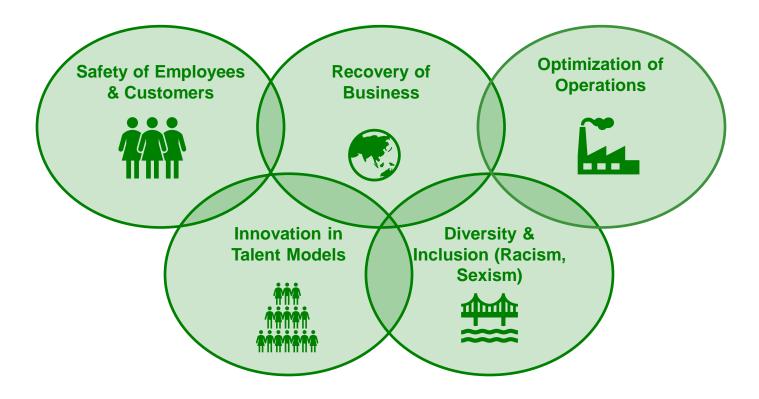
NYSE Composite for 2020



- In 2020, we can say that with certainty that we are living in a VUCA world with:
- A global pandemic that we are still not past;
- Stay at home orders;
- Most businesses having to shut down;
- This highest unemployment levels since the Great Depression;
- Protests and demonstrations related to race;
- Many others.



Top Five Issues facing your Business today





Role of GCs in addressing Safety and Business and Operations challenges

Safety of Employees & Customers





- Safety of employees and customers could result in lawsuits for lack for adequate protection
- As **business operations are optimized** could likely leverage technologies such as Robotics process automation, robots, artificial intelligence etc., which all have risks such as data security, privacy, region/country hosting, breach of data and many more legal and regulatory risks

Safety of Employees & Customers



Business Operations





Role of GCs in addressing Innovation in Talent Models and Diversity

Innovation in Talent Models Inclusion (Racism, Sexism)

- Innovation in **Talent Models and Diversity**, will result in several legal issues that a GC would need to handle:
 - Business Security Is all the data safe, with the diversified staffing model
 - IP Issues Who owns the IP if someone on a specialized talent platform creates a solution for the firm
 - Employment Risk Are all fractional and gig employees held to the same legal and ethical standards as full-time employees
 - Information Breaches Who is responsible if there is a client information breach from a fractional employee device
 - Diversity & Inclusion How will a gig economy or fractional worker be held accountable for views that do not align with the firm views

Current Talent Model Staff Onsite - Full Time Comm Providers, Social Media e.g. LinkedIn e.g. Zoom Technology Outsourced Talent e.g. **Managed Services** Conduent e.g. ADP

